



The Flinders Ranges Council has commenced a new Strategic Management Plan 2019-2027.

The current ten year plan (2012-2022), which was developed by Council in 2012 and reviewed periodically since then, represents the Council's vision for The Flinders Ranges Council community and identifies objectives, goals and strategies to achieve this long term vision.

As a member of The Flinders Ranges Council community you are invited to share what is important to you about the aspirations, issues and priorities for our community via this survey.

The survey will be available between 6 December 2018 to until 4 January 2019.

It should take around 10 minutes to complete.

This survey is confidential and you are not required to provide any personal details, however we are seeking some general information about you such as the township or area where you live to help us better understand the needs of the diverse groups we have within our community.

A report will be prepared outlining the survey results which will be made available online in early February 2019 along with a draft for public consultation of the Strategic Management Plan 2019-2027.

Colin Davies
CEO
The Flinders Ranges Council



1. Which township or area do you live in?

- Hawker
- Quorn
- Cradock
- Other - within 30km of a township
- Other - more than 30km from a township

2. Which of the following best describes your residential status within The Flinders Ranges community?

- I live in the area and own property in the area
- I am a property owner in the area but do not live in the area
- I live in the area and rent a house or property in the area
- I live with family or friends in the area
- I live outside the area
- Other (please specify)

3. Which of the following best describes your employment status in The Flinders Ranges community?

- I work in the area
- I own a business in the area
- I work outside of the area
- I am retired
- I am unemployed and looking for work
- I do not work and I am not looking for work
- Other (please specify)

4. Council's current Strategic Management Plan describes Council's Vision as: "An engaging community which enjoys a sustainable, contemporary lifestyle and flourishing economy within an unspoilt natural environment". Are there any community priorities or goals that you would like to see included within this high level vision for Council's new Strategic Management Plan?

5. What is most important to you about your community? Please rank the following in order of importance to you with 1 being 'most important'

<input type="checkbox"/>	<input type="text"/>	Preserving the unique and natural state of the Flinders Ranges region including the cultural and built environment
<input type="checkbox"/>	<input type="text"/>	An economically sustainable and vibrant community
<input type="checkbox"/>	<input type="text"/>	A safe and crime-free community
<input type="checkbox"/>	<input type="text"/>	Provision of community services
<input type="checkbox"/>	<input type="text"/>	A quality road network
<input type="checkbox"/>	<input type="text"/>	Community facilities such as parks, playgrounds, swimming pool etc.
<input type="checkbox"/>	<input type="text"/>	Maintaining an independent and unique identity separate from surrounding areas
<input type="checkbox"/>	<input type="text"/>	Maintaining regional collaboration for tourism and shared council services

6. Are there any attributes about the Flinders Ranges community that are important to you which are not included at question 5? If so, please state this and give it a number to rank its importance to you amongst the priorities at Q5.

7. What do you consider are the three (3) most important things for your Council to focus on over the next eight years?

1	<input type="text"/>
2	<input type="text"/>
3	<input type="text"/>

8. What do you see as the immediate priority issues for the community?

9. Which of the following functions that Council performs are most important to you? Please rank the following in order of importance to you with 1 being 'most important'

<input type="checkbox"/>	<input type="text"/>	Supporting economic development to achieve a sustainable population and local economy
<input type="checkbox"/>	<input type="text"/>	Maintaining Council's infrastructure (roads, footpaths, community halls, sport and recreation facilities, street scapes)
<input type="checkbox"/>	<input type="text"/>	Protecting the unique cultural, heritage and environmental aspects of the area
<input type="checkbox"/>	<input type="text"/>	Being a link between Government services and the local community
<input type="checkbox"/>	<input type="text"/>	Representing and advocating for the local community's interests and needs to State and Commonwealth Government
<input type="checkbox"/>	<input type="text"/>	Supporting and developing tourism
<input type="checkbox"/>	<input type="text"/>	Supporting Local Businesses
<input type="checkbox"/>	<input type="text"/>	Providing new community facilities
<input type="checkbox"/>	<input type="text"/>	Providing services for youth
<input type="checkbox"/>	<input type="text"/>	Providing services for elderly
<input type="checkbox"/>	<input type="text"/>	Developing a vibrant community by conducting or supporting Community Events

10. Are there any services that you would like Council to provide that it currently doesn't?

11. How satisfied are you with Council's performance in relation to the following? Please provide any supporting comments in the box below.

	Very Satisfied	Reasonably Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied
Providing leadership on community issues, priorities and initiatives	<input type="radio"/>				
Keeping the community informed about local initiatives, issues and opportunities	<input type="radio"/>				
Introducing new initiatives relating to priorities for the community and area	<input type="radio"/>				
Council protecting the natural resources and uniqueness of the area	<input type="radio"/>				
Providing and maintaining parks, reserves and public facilities	<input type="radio"/>				

Comments (for example, if you selected 'somewhat dissatisfied' very dissatisfied' in the table above, some further information about your experience would be appreciated).

12. One of the objectives in the current Strategic Management Plan is: 'We have the essential infrastructure necessary to grow our communities'. The Plan refers to infrastructure as roads, footpaths etc.

How satisfied are you with Council's progress against this objective?

- Very Satisfied
- Reasonably Satisfied
- Somewhat Dissatisfied
- Very Dissatisfied
- Neutral

Comment

13. In regard to the objective outlined in the previous question (ie. 'We have the essential infrastructure necessary to grow our communities'), how would you rank this objective as a priority for Council over the next ten years?

- Highest priority
- High priority
- Balanced priorities
- Low priority
- Lowest Priority

Comment

14. One of the objectives in the current Strategic Management Plan is: 'We conserve our surrounding unspoilt natural environment and built heritage'.

How satisfied are you with Council's progress against this objective?

- Very Satisfied
- Reasonably Satisfied
- Somewhat Dissatisfied
- Very Dissatisfied
- Neutral

Comment

15. In regard to the objective outlined in the previous question (ie. 'We conserve our surrounding unspoilt natural environment and built heritage'), how would you rank this objective as a priority for Council over the next ten years?

- Highest priority
- High priority
- Balanced priorities
- Low priority
- Lowest Priority

Comment

16. Are there any services Council currently provides that you believe it shouldn't?

17. How satisfied are you with Council's performance in relation to the following? Please provide any supporting comments in the box below.

	Very Satisfied	Reasonably Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied
Providing and maintaining local roads	<input type="radio"/>				
Providing waste management (rubbish collection, dump facilities)	<input type="radio"/>				
Providing animal management pest management services	<input type="radio"/>				
Running or supporting community and cultural activities	<input type="radio"/>				

Comments (for example, if you selected 'somewhat dissatisfied' very dissatisfied' in the table above, some further information about your experience would be appreciated).

18. How recently have you interacted with a staff member from the Council?

- In the last week
- In the last month
- In the last 6 months
- In the last 12 months
- More than 12 months ago
- Never

Comment

19. Putting aside whether you agreed with the advice provided or decision made, how satisfied were you with the level of service (for example: helpful, informed, responsive) you received from the Staff member?

- Very Satisfied
- Reasonably Satisfied
- Somewhat Dissatisfied
- Very Dissatisfied
- Neutral
- Not relevant

Comment

20. How recently have you interacted with an Elected Member from the Council such as the Mayor or Councillor?

- In the last week
- In the last month
- In the last 6 months
- In the last 12 months
- More than 12 months ago
- Never

Comment

21. How satisfied were you with the Elected Member in listening to, considering, responding and informing you about the issue?

- Very Satisfied
- Reasonably Satisfied
- Somewhat Dissatisfied
- Very Dissatisfied
- Neutral
- Not relevant

Comment

22. How satisfied are you with Council's performance in relation to the following? Please provide any supporting comments in the box below.

	Very Satisfied	Reasonably Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied
Supporting Community safety such as fire protection	<input type="radio"/>				
Support of local community groups and organisations	<input type="radio"/>				

	Very Satisfied	Reasonably Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied
Provision of Libraries	<input type="radio"/>				
Supporting local arts	<input type="radio"/>				
Managing development services such as building approvals	<input type="radio"/>				
Elected Members acting in a manner that reflects the best interests and values of the community	<input type="radio"/>				

Comments (for example, if you selected 'somewhat dissatisfied' very dissatisfied' in the table above, some further information about your experience would be appreciated).

23. Appreciating the challenges of resourcing a modest, remote Council that supports a vast land area and a small population, how satisfied are you with the balance between Council rates and the general level of services and infrastructure provided by Council?

- Very Satisfied
- Reasonably Satisfied
- Somewhat Dissatisfied
- Very Dissatisfied
- Neutral
- Not relevant

Comment

24. Which of the following best describes the nature of your feedback?

- As a Resident / Rate payer
- As a Local Business Owner / Operator
- As a person employed in the area
- As a Not-for-profit organisation
- As a Chamber of Commerce or business/industry group
- As a School or education provider
- As a Government department or agency

Other (please specify):

25. Are there any further comments you would like to provide?



The Flinders Ranges Council
South Australia

**The Flinders Ranges Council Community Survey
2018**

Thank you for completing The Flinders Ranges Council Community Survey 2018.